

IATA CEIV Pharma Certification

Centre of Excellence for Independent Validators for Pharmaceutical Logistics

~ Frequently Asked Questions (FAQ) ~

A. Scope and Hardware Requirement

1. Scope of validation for freight forwarders

IATA: The CEIV pharma certification includes the scope of validation for Freight forwarders including the process from airport to Freight Forwarders' location. It is covered under the Transportation part.

2. Any requirements to forwarders for the hardware and infrastructure investment (as pre-requisite)

IATA: If Freight Forwarder don't have a storage room they will need to outsource this activity to a 3rd party service provider. In this case we will look at how the Freight Forwarder is managing the relationship with that 3rd party service provider, e.g. SLA, KPI's, etc.

B. Training Courses

3. Training courses (operations and audit courses) syllabus

Eligible applicants are refunded with 80% of the fees after completing approved courses or passing examinations, subject to a cap of HK\$18,000 under the Maritime and Aviation Training Fund (MATF):

<http://www.thb.gov.hk/eng/whatsnew/transport/2014/20140401.htm>

IATA: Please see below the links

Temperature Controlled Cargo 3 days (MATF Code: AC044)

<http://www.iata.org/training/courses/Pages/temperature-sensitive-cargo-tcgp63.aspx>

Audit, Quality and Risk Management for Temperature Controlled Cargo 5 days (MATF Code: AC045)

<http://www.iata.org/training/courses/Pages/temperature-audit-quality-tcgt03.aspx>

C. Fee

4. *Cost proposal for a community approach*

| Number of participating Companies | Training Services | Validation Services | Total Fee | Fee per company |
|--|--|---------------------|-------------|-------------------|
| 4 companies | USD 44,000 | USD 60,000 | USD 104,000 | USD 26,000 |
| 5 companies | USD 50,000 | USD 72,000 | USD 122,000 | USD 24,400 |
| 6 companies | USD 54,000 | USD 84,000 | USD 138,000 | USD 23,000 |
| Any additional company beyond 6 (up to 10 companies) | USD 138,000 + USD 20,000 (Training:7k, Validation:13k) per incremental company | | | |

5. *Cost proposal for 1 participating company only*

IATA: We can provide individual pricing to the company but the indicative pricing is USD 29,000 plus training cost for attending the trainings at an IATA Training Center and travel expenses for attending the trainings and the cost of the Independent Validator on site.

6. *In case a company fails in the 1st validation, do they have a 2nd chance under the same validation without additional cost? If yes, may we have the details?*

IATA: We will charge an additional USD 2,000 per man-day plus travel expenses if do a 2nd validation. Usually one man-day is enough for the additional audit.

7. *It is noted that some HAFFA members may be interested in CEIV Pharma accreditation but are discouraged by the high validation and training fees involved. Would it be possible for IATA to consider lowering the overall fee, such as validation cost in particular?*

IATA: Will try best to see if can further lower the price when we know how many Freight Forwarder will enroll.

~ End of FAQ (prepared & updated by HAFFA in August 2017) ~